



BOWLES SECURITY NEWS

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New York does it, Ohio does it, even Connecticut does it... Security Officer Registration

It was just a matter of time before the Garden State got on board and that time was January 1st, 2007, when New Jersey's SORA (Security Officer Registration Act) went into full effect. The biggest thing to hit New Jersey's Security Industry since The North East Blackout of '03, SORA ensures that you just can't pickup a walkie-talkie and be a security officer in this state, you need to earn the title and the respect that comes with it.

SORA requires anyone employed as, or performing the functions of, a security officer to be registered with the State, electronically fingerprinted, receive 24 hours of State mandated training and pass a certification exam. All officers hired after January 1st, 2007 had to be processed through SORA guidelines. Over 600 BCS officers that were hired before January 1st had to be completely certified by July 1st, 2007 in order to be in compliance with the Act.

It was a daunting task to meet the Act's compliance with registration, fingerprinting and the mandatory 24 hours of training for all of BCS's 600+ officers in the state, and that task was lead by Bryan Granelli, Regional V.P. of New Jersey Operations. Bryan was first notified of SORA in the fall of 2006 and immediately began to prepare his staff for the upcoming challenges. "There was a lot of frustration in the beginning," Bryan recalled, "as is expected with the advent of any new project on a scale such as this, but we came up with a game plan and got to work on it right away."

Bryan, Mark Riggio, Gary Slodowski and Elroy Smith were among the attendees at the first NJ State Police SORA Instructors Class. Mark, Director of New Jersey Operations, was the first to train and test Bowles officers starting in January 2007. Tim Hayes, Director of Training, joined the team in February to become the full time trainer.

A classroom was set up at Corporate Headquarters in Clifton with emphasis on maximizing the officer training experience. The state required 24 hours of training in areas such as Terrorism, Gangs, Theft Deterrence and First Aid. A PowerPoint presentation was created by Project Director Tommy Roche using some of the material supplied by the NJ State Police and adding original material to create a unique and well-rounded training presentation.

"Some companies are just reading from the State Police Manuals and lecturing to the trainees" said Tim Hayes. "We have an excellent audio visual training presentation, complimented by open discussion, demonstrations and positive interaction with the trainees."

Tim, a retired police officer, often enhances the training by relating his real life experiences with each training segment. By doing this Tim reinforces the fact that this training is not simply for compliance with state regulations but has real value and will serve the officers well when they find themselves in adverse situations.

"Bryan has given me the flexibility to facilitate the training in the best possible way for the officers and based on our high testing grades it seems to be working."

Tim has successfully trained and tested over 900 officers in the last two years and says the most satisfying part of his job is the reaction he gets from the officers at the end of the training. "I wasn't looking forward to the training but I really learned a lot and Tim is a great teacher" says Joey, a recent graduate of the training and SORA certified Security Officer.

The program's first year focused primarily on registration, training and Act compliance. Now, over two years later, the process of re-registration is upon us with a whole new set of challenges. Approaching three years since it's inception, it still remains to be seen if SORA will have an effect on the Security industry's worth and if it translates into more revenue for companies and better rates for security officers.



Long Island Announcements

Weddings – Congratulations and best of luck to Clive Anderson (Broadridge) and his wife Laverne; Jhony Delice (Broadridge) and his wife Yvrose.

Engagements – Congratulations to Ernest Cacciputi (Broadridge), Stephanie Seitz, (Long Island Division staff)

Congratulations to Nicholas Elliott (Stephanie's son) on his graduation from Kindergarten and also for his first Honor Roll in 1st Grade.

Births: We congratulate Tavis Murray (Broadridge) and Sarah on the birth of their son Lucas.

Anniversary – BCS celebrates its 10 years on Long Island. Congratulations to Stephanie Seitz celebrating her 10 years with BCS. Happy Anniversary to Camille and Doug Cresante who celebrated their 30th wedding anniversary in April.

Greetings from Delaware & Maryland!



Arthur Kitchen
Delaware Operations Manager

Joseph T. Jarvis
Business Development
Manager

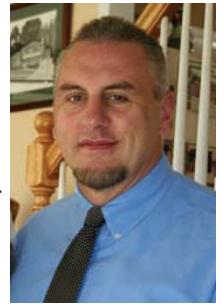
New Jersey News



The New Jersey office would like to welcome Cheryl Ghee-Mendez to the team. Cheryl joins us as our Human Resource Manager after serving as Captain at our New Jersey Meadowlands Commission site. Cheryl brings a wealth of security experience as well as exceptional leadership skills to her new position. Good luck, Cheryl.

And from the City of Brotherly Love...

The Philadelphia Branch would like to welcome Richard Dayton, Operations Manager for the Philadelphia and Southern New Jersey Region. Richard comes to us with over 13 years of Law Enforcement and Security experience. Welcome aboard, Rich!



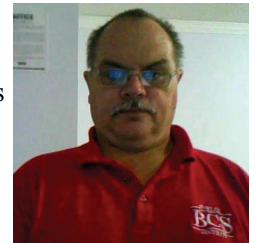
A Bite From The Big Apple

The New York City Branch would like to welcome Al Ramirez to the team. Al is the new Loss Prevention Director at Mannix ShopRites and comes to us with over 6 years in Loss Prevention Detective and Management experience in the retail industry. Al's efforts have made an immediate impact on the number of apprehensions and arrests at these locations. Go get 'em, Al!



Salutations From The South

Gene Termunde joins BCS as Operations Manager of our new Tampa Branch. Gene comes to us with over 15 years of operational and administrative Security experience, as well as 5 years of Law Enforcement experience. Gene lives in Tampa with his wife Joanna and their three children.



New York Sales

In June of 2007 Howard Hertzberg joined the BCS team bringing with him many years of Security experience. Howard has successfully sold Electronic Security Systems (Burglar Alarms, Access Control, and CCTV) in addition to Security Guard services for the past 25 years. In addition to his Security experience, Howard was a partner in Restaurant Equipment company where he gained valuable experience running all aspects of a multi-million dollar service business. Howard will serve as the Regional Marketing Manager for BCS servicing the New York City and Long Island markets.

Florida Sales

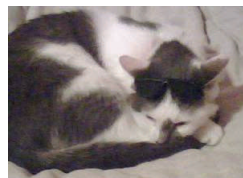
Bob Estes joins Bowles Corporate Services as Director of Sales and Marketing for the Florida operation after his security company was acquired by BCS in 2008. Bob has resided in the Tampa Bay area for the past 50 years and has enjoyed success in the fields of education, sales and management. His ownership of his own security business has provided him with the knowledge of how best to serve the customer while attracting and retaining some of the best officers in the area. His experience in sales comes from the selling of high end products known for their quality and the service that supports those products.



And From The Four-Legged Front



'Max' Slodowski is on alert while 'Alice' Febles enjoys a nap after a hard day at BCS.



SECURITY TECHNOLOGY

In keeping with Bowles Corporate Services dedication to offering our clients with well trained officers, experienced supervision and top notch service, we also recognize the need to integrate the latest security technology into our repertoire of services.

Patrol Systems have made leaps and bounds from the early card punch and clock systems. ProxiGuard offers a proximity reader which allows for non-contact reads of checkpoints, which significantly extends the life of the equipment and saves hundreds of dollar in replacement and repair bills. ProxiGuard readers also come equipped with impact detection, which reports the time and date each time the reader is dropped or subjected to a hard impact. This feature deters users from abusing the unit, adding to the life of the equipment.

Several manufacturers of proximity patrol systems offer handheld readers that accept text input from the user. An officer on patrol can scan a checkpoint and then input yes and no answers to preset questions. After scanning a checkpoint at an office door, the officer would be prompted to answer whether the door was found open or locked. The officer would also have the ability to record relevant notes in the reader to be viewed by management when the reader is downloaded. This technology helps to track trends and pass down important information to other shifts and management.



CCTV is another area that has made incredible advances in technology which greatly benefits the security industry. Digital Video Recorder (DVR) technology has eliminated the need to change videotapes and allows for zooming in on a subject during playback. DVR technology also eliminates having to watch an entire length of videotape to see an event by recording only when motion is detected in the cameras view. This benefit eliminates the cost of videotapes and greatly improves playback quality.

The latest advance in CCTV technology is IP Camera Systems. These systems allow authorized users to monitor cameras that are placed at multiple off-site locations from any computer connected to the internet. A camera can be placed in a gate house or a security lobby desk and the activity at these locations can be monitored by a Control Center Manager miles away. The manager can 'keep an eye on' the officers at those locations and ensure that they are alert and performing their duties.

Another technology that BCS is leading the way with is Security Databases. BCS offers several databases including Incident Reporting and Tracking, Accident & Injury Management and Residential Community Databases. The Residential Community Database allows officers at a gatehouse to quickly retrieve information regarding access control and special instructions from management and residents. When a visitor arrives at the gate, the officer can instantly retrieve the resident's information and qualify the visitor. The database also has a auto-dial function which dials the resident's number directly from the database to ensure the correct number is dialed. The officer can also retrieve information regarding persons who are prohibited from entering the property which enhances community security.

BCS is dedicated to offering our clients the best possible security solutions by keeping up with the latest security technology and continuing our commitment to total customer satisfaction.

OUTTA SIGHT WEBSITE

We are happy to announce that our Bowles Corporate Services Website has undergone a major overhaul and is expected to "go live" this July. The site has a sleeker design, updated bio's with photos and several other enhancements. The website will also allow for future newsletters to be displayed on the site and the possibility of centralizing reports and other administrative advantages. Please visit www.bcs.ws for more information.

BCS MOVES INTO TAMPA REGION

(Tampa, FL) Bowles Corporate Services is pleased to announce the acquisition of OA Security with operations in the Tampa area. OA's security clients include Residential and Industrial locations in the Tampa/St. Petersburg region. "The strong customer service driven culture at OA Security was viewed as a perfect fit with our firm and our customer service philosophies" according to Gary Slodowski, Executive VP of Bowles who announced the transaction. The former chairman of OA Security, Robert Estes will remain with Bowles Corporate Services in an executive management capacity. Bowles plans on opening offices in Orlando and Miami in 2010 to support the growth needs of this strategic alliance.

DID YOU KNOW?

As of April 15, 2009 everyone working at a U.S. Port must possess a Transportation Worker Identification Credential (TWIC). Workers in NY and NJ were required to have TWIC cards as early as March 23, 2009.

Pre-enrollment online is the best way to get the TWIC id and an appointment at the processing facility.

For more information go to:
http://www.tsa.gov/what_we_do/layers/twic/index.shtm

In Loving Memory of John Quartucci who worked for BCS and passed away April 20, 2003.



PROTECT YOUR INFORMATION WITH STRONG PASSWORDS

Computers have become the gatekeepers of our most important personal and business information. We all have passwords for accessing our computers, opening our email, logging on to our banking information and even for personal documents stored on our computers. As more and more information is stored on computers, the importance of strong passwords cannot be overlooked. If criminals or other malicious users steal this information, they can use your name to open new credit card accounts, apply for a mortgage, or pose as you in online transactions. In many cases you would not notice these attacks until it was too late.

Fortunately, it is not hard to create strong passwords and keep them well protected.

What makes a strong password

To an attacker, a strong password should appear to be a random string of characters. The following criteria can help your passwords do so:

Make it lengthy. Each character that you add to your password increases the protection that it provides many times over. Your passwords should be 8 or more characters in length; 14 characters or longer is ideal.

Many systems also support use of the space bar in passwords, so you can create a phrase made of many words (a "pass phrase"). A pass phrase is often easier to remember than a simple password, as well as longer and harder to guess.

Combine letters, numbers, and symbols. The greater variety of characters that you have in your password, the harder it is to guess. Other important specifics include:

- * **The fewer types of characters in your password, the longer it must be.** A 15-character password composed only of random letters and numbers is about 33,000 times stronger than an 8-character password composed of characters from the entire keyboard. If you cannot create a password that contains symbols, you need to make it considerably longer to get the same degree of protection. An ideal password combines both length and different types of symbols.
- * **Use the entire keyboard,** not just the most common characters. Symbols typed by holding down the "Shift" key and typing a number are very common in passwords. Your password will be much stronger if you choose from all the symbols on the keyboard, including punctuation marks not on the upper row of the keyboard, and any symbols unique to your language.

Use words and phrases that are easy for you to remember, but difficult for others to guess. The easiest way to remember your passwords and pass phrases is to write them down. Contrary to popular belief, there is nothing wrong with writing passwords down, but they need to be adequately protected in order to remain secure and effective.

Create a strong, memorable password in 5 steps:

1. **Think of a sentence that you can remember.** This will be the basis of your strong password or pass phrase. Use a memorable sentence, such as "My son Aiden is three years old."
2. **Check if the computer or online system supports the pass phrase directly.** If you can use a pass phrase (with spaces between characters) on your computer or online system, do so.
3. **If the computer or online system does not support pass phrases, convert it to a password.** Take the first letter of each word of the sentence that you've created to create a new, nonsensical word. Using the example above, you'd get: "msaityo".
4. **Add complexity by mixing uppercase and lowercase letters and numbers.** It is valuable to use some letter swapping or misspellings as well. For instance, in the pass phrase above, consider misspelling Aiden's name, or substituting the word "three" for the number 3. There are many possible substitutions, and the longer the sentence, the more complex your password can be. Your pass phrase might become "My SoN Ayd3N is 3 yeeR\$ old." If the computer or online system will not support a pass phrase, use the same technique on the shorter password. This might yield a password like "MsAy3yo".
5. **Finally, substitute some special characters.** You can use symbols that look like letters, combine words (remove spaces) and other ways to make the password more complex. Using these tricks, we create a pass phrase of "MySoN 8N i\$ 3 yeeR\$ old" or a password (using the first letter of each word) "M\$8ni3y0".

Strategies to avoid:

Avoid sequences or repeated characters. "12345678," "222222," "abcdefg," or adjacent letters on your keyboard do not help make secure passwords.

Do not use your personal information as a password. Any part of your name, birthday, social security number, or similar information for your loved ones constitutes a bad password choice. This is one of the first things criminals will try.

Avoid dictionary words in any language. Criminals use sophisticated tools that can rapidly guess passwords that are based on words in multiple dictionaries, including words spelled backwards, common misspellings and substitutions.

DISASTER RECOVERY PLANS. ARE YOU PREPARED?

Disaster Recovery and Business Continuity Plans are fast becoming an integral part of any business and a requirement for most insurance companies and client/vendor relationships. Lessons learned from the 1993 World Trade Center bombing, the Oklahoma City bombing in 1995 and 9/11 have demonstrated the importance of being prepared and having a strategy in place for recovering business operations.

When you also consider that the number of declared major disasters nearly doubled in the 1990's compared to the previous decade, preparedness becomes an even more critical issue. Though each situation is unique, any organization can be better prepared if it plans carefully, puts emergency procedures in place, and practices for emergencies of all kinds.

The following will give you an idea of what it may cost to develop a disaster protection and business continuity plan. Some of what is recommended can be done at little or no cost. Use this list to get started and then consider what else can be done to protect your people and prepare your business.

NO COST

- * Meet with your insurance carrier to review your coverage.
- * Create, document and implement emergency procedures. Evacuation plans should include a primary and secondary evacuation point. A list of critical emergency numbers should be created and available for use during emergencies. The list should include local agencies such as Fire, Police, Electric & Gas Companies and Federal Agencies such as the CDC and Homeland Security.
- * Have a list of contractors who will be used in the event building and systems repairs are needed. Speak with utility service providers about potential energy alternatives and back-up solutions.
- * Promote emergency preparedness and discuss emergency plans during staff meetings, in newsletters and other internal communication tools

UNDER \$500

- * Buy a fire extinguisher and smoke alarm.
- * Set up a telephone call tree, email alert or call-in voice recording to communicate with employees in an emergency. Subscribe with a group text messaging service to send alerts via text message to employees.
- * Provide first aid and CPR training to key co-workers.
- * Attach equipment and cabinets to walls or other stable equipment. Place heavy or breakable objects on low shelves.
- * Elevate valuable inventory and electric machinery off the floor in case of flooding.
- * Back up your records and critical data. Keep a copy offsite.

OVER \$500

- * Consider additional insurance such as business interruption, flood or earthquake.
- * Purchase, install and pre-wire a generator to the building's essential electrical circuits. Provide for other utility alternatives and back-up options.
- * Make sure your building meets standards and codes. Consider a professional engineer to evaluate the wind, fire or seismic resistance of your building.
- * Consider a security professional to evaluate and/or create your disaster preparedness and business continuity plan.
- * Send safety and key emergency response employees to trainings or conferences.

Business continuity planning must account for all hazards (both man-made and natural disasters). You should plan in advance to manage any emergency situation. Assess the situation, use common sense and available resources to take care of yourself, your co-workers and your business's recovery.

Be Informed: Know what kinds of emergencies might affect your company.

Continuity Planning: Carefully assess how your company functions, both internally and externally.

Emergency Planning: Your employees and co-workers are your business's most important and valuable asset.

Emergency Supplies: Think first about the basics of survival: fresh water, food, clean air and warmth.

Deciding to Stay or Go: Shelter-in-place or evacuate, plan for both possibilities.

Fire Safety: Fire is the most common of all business disasters.

Medical Emergencies: Take steps that give you the upper hand in responding to medical emergencies.

Helpful Hints To Prevent Identity Theft

Identity Theft is the fastest growing crime in the country right now. In 2006 there were 15 million victims of identity theft. That means every minute 28 people became a new victim of this crime, or a new victim in just over two seconds. Here are some helpful hints to help you protect your identity.

The next time you order checks have only your first initial (instead of your entire first name) and last name put on them. If someone takes your checkbook, they will not know if you sign your checks with just your initial or your first name, but your bank will know how you sign your checks.

Do not sign the back of your credit cards. Instead, put "PHOTO ID REQUIRED".

When you are writing checks to pay credit card accounts, DO NOT put the complete account number on the "For" line. Instead, just put the last four numbers. The credit card company knows the rest of the number, and anyone who might be handling your check as it passes through all the check processing channels won't have access to your entire account number.

Put your work phone number on your checks instead of your home phone number. If you have a P. O. Box, list that instead of your home address. Never have your SS# printed on your checks. You can add it if it is necessary. But if you have it printed, anyone can get it.

Photocopy all documents in your wallet. Copy both sides of each license, credit card, etc. This will document all of the account numbers and phone numbers to call and cancel. Keep the photocopy in a safe place.

A recent victim of a stolen wallet reported that within a week an expensive monthly cell phone package was ordered, a VISA credit card was applied for and had a credit line approved to buy a Gateway computer and the thief received a PIN number from DMV to change the victim's driving record information online.

Here is some critical information to limit the damage in case this happens to you or someone you know:

We have been told we should cancel our credit cards immediately. But the key is having the toll free numbers and your card numbers handy so you know whom to call. Keep those where you can find them.

File a police report immediately in the jurisdiction where your credit cards were stolen. This proves to credit providers you were diligent, and this is a first step toward an investigation.

Here's what is perhaps most important of all:

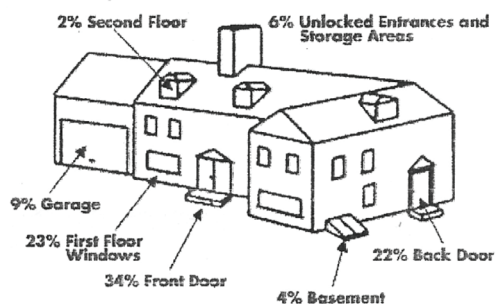
Call the three national credit reporting organizations immediately to place a fraud alert on your name and Social Security number. The alert means any company that checks your credit knows your information was stolen, and they have to contact you by phone to authorize new credit. By the time the victim was advised to do this, almost two weeks after the theft, all the damage had been done. There are records of all the credit checks initiated by the thieves' purchases, none of which the victim knew about before placing the alert. Since then, no additional damage has been done; it seems to have stopped them dead in their tracks.

Here are the numbers you always need to contact about your wallet, credit cards, etc., being stolen:

- 1.) Social Security Administration (fraud line): 1-800-269-0271
- 2.) Equifax: 1-800-525-6285
- 3.) Experian (formerly TRW): 1-888-397-3742
- 4.) Trans Union: 1-800-680-7289

Tips For Protecting Your Home

How They Break In:



- Always lock your doors and windows before leaving your home.
- Set timers on lights that are used at entry points and rooms on the street side of your house.
- Consider leaving a radio or TV on when leaving for an extended period of time (energy cost is minimal).
- Trim bushes that block view of windows and consider exterior lighting.
- Tell your neighbors when your leave for several days and have your mail and newspapers removed.
- When disposing of boxes from large purchases such as TV's and computers, compact the boxes and place them in black garbage bags.

Employees of the Month

2007

01/07 Paul Moser
 02/07 Eric Summers
 03/07 Osvaldo Laboy
 03/07 Andre Nugent
 04/07 John Gianakos
 04/07 Lachelle Smith
 05/07 Lawrence Johnson
 06/07 Jennifer Johnson
 08/07 Luis B. Gonzalez
 08/07 Sherida Jackson
 09/07 Margareth Thebaud
 09/07 Sharon Grant
 10/07 Hasan Kalbounch
 10/07 Winston Robertson
 10/07 Cesar Quinones
 11/07 Davy Lynch
 11/07 David Odom
 11/07 John Santiago
 12/07 Desmond Williams
 12/07 Jean Numa Jean Baptiste

2008

02/08 Osvaldo Laboy
 04/08 Artie Rogers
 05/08 Andre Ortiz
 05/08 Daryl Lipkowitz
 05/08 Diana Febus
 05/08 Cheryl Copening
 06/08 Sharon Smith

2009

02/09 Greg Fowler
 03/09 Daniel Alexis
 03/09 William Hayes
 03/09 William Tate
 04/09 Connie Bolden
 05/09 Charlemagne Francois
 05/09 Abdul Kahn
 05/09 Martin Roman

Branch Employees with over 10 Years of Service

Albert Barette 01/01/93
 Michael Waithe 02/14/94
 Frank Abu 06/05/94
 Angel Dufore 12/16/97
 Eduardo Arroyo 10/31/97
 Roger Harwood 11/03/97
 Martin Roman 08/23/96
 Stephanie Seitz 09/26/97
 Vivian Rosas 02/13/98
 Luis B. Gonzalez 11/10/98
 Gary Slodowski 12/17/98

ANNOUNCEMENTS

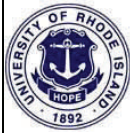
We would like to announce that Alan's son Charles Bowles got married!
 Best Wishes to Charles and Julia!

Charles joined the army and was deployed to Iraq. We would like to send our prayers to him and all the families who have a loved one overseas. And special thanks TO ALL OUR TROOPS! Your commitment and dedication to our country is greatly appreciated- God Bless!



Congratulations to Alan Bowles on the birth of his baby boy (fourth child)!

Congratulations to Lauren Slodowski (Daughter of EVP Gary Slodowski) who began studies at the University of Rhode Island in September 2007. Congratulation also to Gary's daughter Monica who will be starting studies at Syracuse University in September 2009.



9/5/09: Happy sixth anniversary to Gary & Kathy Slodowski!

05/08: Congratulations to Bryan Granelli's daughter Jes on her graduation from Loyola College in Maryland. Jes had worked for Bowles in the summer of 2007. She is now employed by The Sharing Network of NJ and is pursuing her post graduate degree.



06/29/09: Congratulations to Bryan and his wife Jackie on the birth of their daughter Abaigeal Grace Granelli.

Congratulations to John Quinones (Goya Foods) who was awarded with the "Community Spirit Award" by the Hispanic Counsel.

Happy 3rd Birthday (06/10/09) to Jenivette Cielo Febles, daughter of Jennimar Febles (Human Resources).



Congratulations to John Torres (Payroll) on the birth of his baby boy (second child).



Mary Jane Harris (Dicarlo Foods); Richard Frankel (Goya); Patrick Norris (Broadridge); Mother of Frank Digovanni (Broadridge); Sam, brother of Irving Unger (Park Place); Anthony Bazzini Jr, grandson of Joyce Bazzini (Ocean Club); Mother of Patricia Pettit (Oceanside Cove); Thomas Roche Sr., father of Thomas Roche (Corporate).

BOWLES SECURITY NEWS

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